
GALLERY TPW
ACCESSIBILITY POLICY

Overview:

Gallery TPW is committed to providing a respectful, welcoming, inclusive and accessible environment for all persons with disabilities. Gallery TPW is committed to doing so in a manner that accounts for individual and embodied experiences and needs.

Use of service animals and support persons:

- Service animals are welcome at Gallery TPW and have access to all public spaces.
- Support persons are welcome at Gallery TPW and have access to all public spaces. Support persons are exempt from any and all entrance and programming fees.

Notice of temporary disruptions:

- Gallery TPW will notify the public of any disruptions to facilities that may impede access. Notice of the disruption will include information about the reason for the disruption, its anticipated duration and a description of alternative facilities or services, if any, that are available.

Training:

- All staff and volunteers of Gallery TPW will receive annual accessibility training, which includes:
 - How to interact and communicate with persons with various types of disability.
 - How to interact with persons with disabilities who use an assistive device or require the assistance of a guide dog or other service animal or the assistance of a support person.
 - What to do if a person with a particular type of disability is having difficulty accessing Gallery TPW's services.

Feedback:

- Feedback on Gallery TPW's delivery of its services is welcomed in-person, by telephone, in writing, or by email. All feedback is reviewed closely by staff and directly responded to within a timely manner.
- Gallery TPW will make every effort to improve its services and accessibility based on visitor feedback.

Notice of availability of documents:

- Gallery TPW's users will be notified of this policy on Gallery TPW's website.
- If requested, this policy can be made available through other means in response to individual needs.